



Annual report ending March 31, 2018

YouthLink
Since/Depuis 1914

A lifeline for many.
A resource for all.

What about 2017-18 can we all be proudest of?



2,500 young people
reaching out, speaking
up, and making strides
at their life-changing
goals with us.

What goals were these youth reaching for?



Self control. Safety from bullying, abuse or self-harm.

Better school attendance, participation and grades.

Positive ways for community belonging and involvement.

Stress relief. Recovery from trauma or depression. An end to substance abuse.

Social skills. Self esteem.

We were there to support them, meeting over 63,000 times with them to help advance their goals.

What supports did we deliver to them?



Pathways to Education™ Scarborough Village

Case assessment

What's Up Walk-In counselling clinic

Ongoing counselling therapy

Tele-psychiatry

Support for developmentally delayed youth including

CampFit and *Around the World Cooking Experiences*

Family Support Walk-In counselling clinic

Positive Parenting Program (Triple P)

Keep Families Together & Youth Out of Child Welfare Care

Youth Outreach Worker Program

School-based mental health programs

Tyler McGill Music Program

Residential treatment home program

Transitional co-op housing

YAAHA - Youth Advocating Anti-Homophobia Awareness
(LGBTQ drop-in)

Northwest Scarborough Youth Centre



What more did we do to remain relevant to youth and their families?

Gained City of Toronto approval for our plan to build a combined transition home and emergency shelter for homeless youth at our 747 Warden Avenue site.

Relocated our main office from there to 636 Kennedy Road.

Moved our ground-breaking residential treatment home from downtown to Scarborough.

Added CampFIT and Around the World Cooking Experiences to our Family Support Services for intellectually delayed youth.

Transferred our NorthWest Scarborough Youth Centre to Agincourt Community Services Association, leaving both organizations better able to focus on what each does best.



That's not all. We also:

Hosted the only site in Scarborough, and only 1 of 4 in Toronto, for youth and their counsellors to connect via secure intranet to psychiatry professionals at Sick Kids, significantly cutting wait times and inconvenience for psychiatric assessment and care.

Said goodbye to MLSE Triple Double program after successfully completing our 3-year agreement.

Danced our hearts, literally, at the 10th anniversary of our signature annual fund-raiser, *BluesLink*.

Debuted *Drive4Youth2Thrive*, our first ever charity golf classic.

Amended the YouthLink logo to capture our commitment to youth stretching back to 1914 and to honour of our foremothers, *Big Sisters Association of Metropolitan Toronto*.

All of this, and more, was the work of many hands.



Congratulations and heartfelt thanks to everyone in our caring community.

Our Board of Directors: *President* Chilton Ng; *Treasurer* Adrian Brown; *Directors:* Sanjeev Agaral, June Bu, Doug Harris, Michelle Kim, Maria Mustansir, Deborah Nurse, Rick Owens, Jennie Pickard and William Shaw; *Past President* Stephen Drielsma

Our staff complement: *Executive Director* Janice Hayes; *Directors* Rick Dybvig (*Finance and Administration*), Michael Tross (*Client Services*) and Denise Chan (*Human Resources*); and our 66 *frontline* employees

Our President's Advisory Committee: Andrew Arifuzzaman, Malini Giridhar, Paul Lenneard, Jennifer McKelvie, Roshni Mukherjee, Prashanth Srichandramohan, Anne Beswick and Jamie Lamont

Our Youth Advisory Committee: (names withheld for privacy reasons)

Our funders:

Bell Media	P. Gilgan Foundation	Ontario Trillium Foundation
Big Sister Association of Metropolitan Toronto	Government of Ontario	Pathways to Education
Catherine and Maxwell Meighen Foundation	Harold Ballard Foundation	RBC
Nellie Chowbay	Hepburn Engineering	RBC Dominion Securities
Val Chowbay	Home Depot Foundation	Members, Scarboro Golf and Country Club
City of Toronto	JP Bickell Foundation	Sunlife
Deloitte	H. W. Kenner Foundation Kingsway	TD Bank
Donway Ford Lincoln	Lambton United Church	Telus
Echo Foundation	Manulife	Tippet Foundation
	Metroland Media	Toronto Public Health
	Maple Leafs Sports and Entertainment	United Way of Greater Toronto

Financial Summary - March 31, 2018

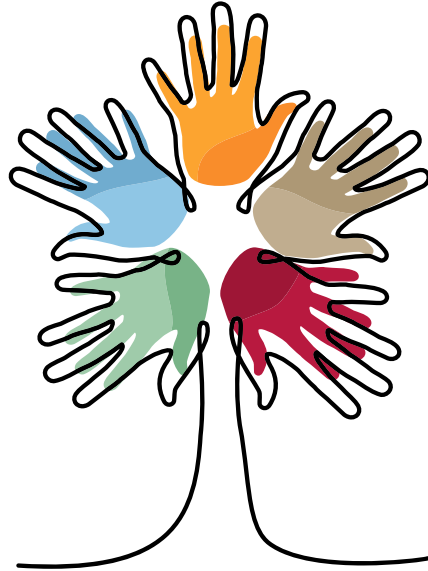
Balance Sheet

	2018	2017
Assets		
Cash & Current Assets	2,509,403	1,289,513
Capital Assets	5,763,704	5,445,004
Total Assets	8,273,107	6,734,517
Liabilities		
Current Liabilities:		
Accounts Payable & Accrued Liabilities	516,028	370,314
Deferred Revenue	325,778	255,667
Deferred Capital Contributions	1,126,728	1,392,586
Bank Loan	-	3,200,000
Total Liabilities	1,968,534	5,218,567
Fund Balances		
Operating	93,112	84,852
Internally Restricted - Capital	5,587,836	800,234
Internally Restricted - Reserve	550,000	550,000
Externally Restricted	73,625	80,864
Total Fund Balances	6,304,573	1,515,950
Total Liabilities & Fund Balances	8,273,107	6,734,517

Statement of Operations	2018	2017
Revenue		
<i>Province of Ontario Grants</i>	2,665,361	2,478,793
<i>Pathways Canada</i>	1,372,490	1,365,043
<i>United Way</i>	711,374	719,434
<i>Partner Agencies</i>	362,418	345,832
<i>Amortization of Deferred Contributions</i>	358,482	188,419
<i>Donations & Requests</i>	318,434	246,826
<i>Other Income</i>	269,742	364,007
Total Revenue	6,058,301	5,708,354
Expenditures		
<i>Salaries & Benefits</i>	3,641,095	3,685,451
<i>Program & Client Expense</i>	1,050,822	932,159
<i>Building Occupancy</i>	552,349	453,582
<i>Purchased Services</i>	448,926	122,066
<i>Amortization of Fixed Assets</i>	248,324	195,951
<i>Administrative Support</i>	204,546	186,694
<i>Other Expense</i>	143,276	116,125
Total Expenditures	6,289,338	5,692,028
<i>(Deficiency) of revenue over expenditures before gain on sale of property</i>	(231,037)	16,326
<i>Gain on Sale of Property & Equipment</i>	5,019,660	-
Excess of Revenue Over Expenditures	4,788,623	16,326

Complete audited financial statements with notes are available upon request

Our work continues.



Anxiety, depression, partner issues and family breakdown continue to plague thousands of Scarborough youth.

Poverty, prejudice and conflict add to the difficulties many have in coping with life.

These realities interfere with their healthy development, academic performance and future life prospects.

There are program solutions available and young people are reaching for them.

However, too many must wait too long for them.

Please join us in reducing wait times and broadening our services.

That's how we strengthen Scarborough for youth and their families to thrive.

Join us.

www.youthlink.ca/joinus

*If you like what you see in these pages or even if you don't, please let us know.
Have a question or suggestion, advice or comment? Again, share it with us.
Want to keep up with our news? Go to our website or social media feeds, or give us a call.*

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www.youthlink.ca

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YouthLink, formerly Big Sister Association of Metropolitan Toronto, is a registered Canadian charity (CA: 12607786 RR0001), accredited by the Canadian Center for Accreditation, and an anchor agency of the United Way of Greater Toronto.

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