

YouthLink Serious Occurrences and Incidents Report 2018

Serious Occurrence Reports

Reports required by the Ministry of Children and Youth Services for clients under 18 years of age and receiving services in MCYS funded programs

Program	2018	2017	Death	Suicide Attempt or Ideation	Injury	Alleged, Witness, Suspected Abuse	Missing Person	Disaster on Premises	Complaint about Operational, Physical, Safety Standards	Complaint made by or about a Client, or Other Serious Occurrence involving a Client	Restraint of Client
Co-op Housing	0	0	0	0	0	0	0	0	0	0	0
YouthLink Residence	12	3	0	5	0	1	5	0	0	1	0
Counselling Program	0	0	0	0	0	0	0	0	0	0	0

Critical Incident Reports

In programs not funded and licensed by the Ministry of Children and Youth Services, for clients 18 years of age or over and for some types of occurrences MCYS does not wish to have reported through the Serious Occurrence process, incidents of a serious nature are reported through the agency's Critical Incident Report process.

Program	2018	2017	Death	Suicide Attempt or Ideation	Injury, Assault, Illness	Disclosed Suspected Abuse of Others	Missing Person	Disaster on Premises	Complaint about Operational, Physical, Safety Standards	Other Serious Occurrence involving a Client	Restraint of Client
Co-op Housing	0	0	0	0	0	0	0	0	0	0	0
YouthLink Treatment Residence	49	37	0	9	10	1	11	0	0	18	0

Counselling Program	0	0	0	0	0	0	0	0	0	0	0
Pathways to Education	0	0	0	0	0	0	0	0	0	0	

Summary

Serious Occurrence reports are required by the Ministry of Children and Youth Services (MCYS) for clients under 18 years of age who are receiving services in MCYS funded programs. Critical Incident reports are an internal process used in programs not funded and licensed by MCYS or for clients 18 years of age and older.

In 2018, the agency reported 12 Serious Occurrences and 49 Critical Incidents, all of which occurred in the Residential Treatment Program. This is an increase on the number in 2017 but still significantly fewer than in 2016 and before. In 2015, there were over 120 reports and in 2016, there were 71 reports.

As in previous years, suicide ideation, self-harm, use of substances in the house, and not returning by curfew formed the majority of the reports. There was a rise in sexual trafficking related reports this year.

All of the incidents were dealt with professionally by the staff of the residence.

Actions

None.